



Christine Claudio
Administration Manager, LabInfo System
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March 12, 2024

Elizabeth Otero Martinez
Puerto Rico Medicaid Program
268 Luis Muñoz Rivera Ave., World Plaza – 5th Floor (Suite 501)
San Juan, Puerto Rico 00918

Subject: Letter of collaboration for your application of the RFP: 2024-PRMP-MES-HIE-001

Dear Ms. Otero Martinez,

LabInfo LLC is pleased to extend this letter in support of the Request for Proposal (RFP) for the Puerto Rico Health Information Exchange (HIE) Operations and Technical Services, designated as 2024-PRMP-MES-HIE-001.

We are in full support of initiatives aimed at improving healthcare quality and safety, enhancing patient engagement, and promoting health equity across Puerto Rico. Our partnership with Abartys Health underlines our commitment to these goals. Abartys Health has been instrumental in providing advanced health informatics services to LabInfo, particularly in the deployment of the Patient Access Portal across our network of over 100 laboratories. This collaboration has enabled us to significantly improve patient outcomes and operational efficiencies.

The Patient Access Portal, successfully implemented in Community, Clinical and Hospital lab's, has already benefited over 60,000 patients, facilitating better access to their health information, and enhancing patient engagement in their healthcare journeys. This aligns closely with the goals outlined in the RFP to improve healthcare access and increase patient engagement through effective use of Health Information Exchange systems.

Furthermore, Abartys Health has developed a cutting-edge cloud-based health insights platform that has been pivotal for LabInfo. This platform allows us to transform disparate data sources into standardized, research-ready, and actionable information. Our collaboration with major health plans, including Triple S, leverages this technology to deliver superior health data management and analytics, contributing to improved health outcomes and operational efficiencies.

We believe that the proven track record and technical expertise of Abartys Health, combined with our extensive experience in laboratory information systems, position us uniquely to support the goals of the Puerto Rico HIE. Our joint efforts can significantly contribute to streamlining information access, supporting clinical decision-making, and enhancing public health prevention and management, as outlined in the RFP.

Sincerely,

I wish you and the team much achievement with the application.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Christine Claudio', is written over a horizontal line.

Christine Claudio
Administration Manager
LabInfo LLC



Macrotech Health LLC
105 Carr #21, Bo. Monacillos, Suite 206, Rio Piedras, PR 00927
ejruiz@macrotech.com.do

March 12, 2024

Elizabeth Otero Martinez
Puerto Rico Medicaid Program
268 Luis Muñoz Rivera Ave., World Plaza – 5th Floor (Suite 501)
San Juan, Puerto Rico 00918

Subject: Letter of collaboration for your application of the RFP: 2024-PRMP-MES-HIE-001

Dear Ms. Otero Martinez,

Macrotech Health LLC is pleased to express its support for the Puerto Rico Medicaid Program's Request for Proposal for Health Information Exchange (HIE) Operations and Technical Services. We recognize the critical importance of establishing reliable and efficient HIE services to enhance healthcare quality, patient engagement, and overall public health outcomes in Puerto Rico.

We would like to highlight our collaboration with Abartys Health, a health-tech leader based in Puerto Rico, known for its excellence in making healthcare data interoperable among clinical labs, patients, and doctors. Abartys Health has been instrumental in aiding Macrotech Health with services such as Electronic Health Record (EHR) system migration and Cloud Data Infrastructure services through Amazon Web Services (AWS). Specifically, Abartys Health has facilitated the development and implementation of chronic kidney disease dashboards with longitudinal patient journeys in our clinics, serving over 1,000 patients in the Dominican Republic. This project not only exemplifies innovative use of technology in healthcare but also demonstrates the expertise of Abartys Health in handling complex data systems and delivering results that align with our commitment to improving patient outcomes.

We eagerly anticipate improved health management and decision-making within Puerto Rico's healthcare system through enhanced HIE services. We are confident that Abartys Health's expertise and innovative approach will significantly contribute to achieving the goals outlined by the PRMP.

Sincerely,

A handwritten signature in black ink, appearing to read 'Eric J. Ruiz', written over a light blue circular stamp.

Eric J. Ruiz
General Manager

E: ejruiz@macrotech.com.do M: (787) 223-7239

Innovación y tecnología al servicio de la salud.

Macrotech Health LLC

March 12, 2024

Elizabeth Otero Martinez
Puerto Rico Medicaid Program
268 Luis Muñoz Rivera Ave.
World Plaza – 5th Floor (Suite 501)
San Juan, Puerto Rico 00918

Re: Letter of collaboration for your application of the RFP 2024-PRMP-MES-HIE-001

Dear Ms. Otero Martinez,

The PR Primary Care Association Network (PRPCAN) is a health center-controlled network program under the Asociación de Salud Primaria de Puerto Rico and funded under the direction from the Bureau of Primary Healthcare an operational unit from the Health Resources and Services Administration (BPHC-HRSA). I am writing to express our support for the Request for Proposal (RFP: 2024-PRMP-MES-HIE-001) regarding Puerto Rico Health Information Exchange (PRHIE). As a committed partner in the advancement of healthcare quality and interoperability in Puerto Rico, PRPCAN acknowledge the critical importance of developing and maintaining HIE systems resulting in compliance, adoption and use under current regulatory framework by our network of Federally Qualified Health Centers (FQHCs).

We would like to highlight the services provided by Abartys Health (from now on Abartys), which aligns with the goals of the PRHIE. Abartys has been instrumental in offering advanced health data insights through their comprehensive dashboards to our network of 21 FQHCs. This initiative has enabled us to implement chronic disease dashboards, including longitudinal patient journeys initiated in both Medcentro and Hatimedik community health centers, impacting over 70,000 patients across these facilities. The collaboration we have aligns with the RFP's objectives to improve healthcare quality, safety, and access while enhancing public health prevention and management. The actionable data provided through Abartys platforms have been vital in our ongoing efforts to enhance care coordination, streamline information access, and support clinical decision-making among our healthcare providers. We believe that the continuation and expansion of such services proves the capacities and capabilities required, as outlined in the RFP.

PRPCAN is committed to supporting initiatives that foster and advance interoperability and is eager to contribute to the successful implementation of the new HIE services entity envisioned by the PR HIE. We appreciate the opportunity to support this essential program and look forward to the prospect of enhancing our healthcare infrastructure through effective collaboration and shared goals. Please do not hesitate to contact us at hgarcia@prpcan.net, by phone at 787-758-3411 xt.114 or our cell phone 787-414-4781 for further information or to discuss our support in more detail.

Sincerely,



Héctor I. García, MPH
Director
Puerto Rico Primary Care Association Network



Amazon Web Services, Inc. • 410 Terry Avenue North, Seattle, WA 98109-5210, U.S.A.

Febrero 23, 2023

Abartys
1250 Ave Ponce de Leon, Suite 900
San Juan 00907
Puerto Rico

Re: Carta de Apoyo

A quien corresponda:

Amazon Web Services, Inc. (AWS) se complace en apoyar a Abartys en sus esfuerzos para ayudar a Puerto Rico Medicaid Program en Health Information Exchange (HIE) Operations and Technical Services utilizando recursos informáticos en la nube de AWS. Esta carta confirma que Abartys hace parte del AWS Partner Network (APN) y que actualmente es un AWS Select Partner.

AWS ofrece servicios de informática que ayudan a las organizaciones a evitar la mayoría de las dificultades típicamente asociada con el lanzamiento y crecimiento de aplicaciones exitosas. Estos servicios se basan en la infraestructura de la tecnología de Amazon e incorporan más de una década y media de experiencia en la construcción de una de las infraestructuras web más confiable, escalable y rentable del mundo. El uso de AWS ofrece a los clientes acceso a expertos en computación distribuida a gran escala y permite que las aplicaciones sean robustas y escalables.

AWS valora y aprecia la oportunidad de apoyar a Abartys y esperamos una colaboración larga y productiva. Si usted tiene alguna pregunta o necesita información adicional, póngase en contacto con nuestro Jose Azor, Partner Manager, a joazor@amazon.com o 1-787-667-5029.

Atentamente,

Amazon Web Services, Inc.

A handwritten signature in blue ink, appearing to read "Shannon Lowther".

Shannon Lowther
Senior Manager, Worldwide Public Sector Contract Management